LEESBURG VIRGINIA POLICE DEPARTMENT

STRATEGIC PLAN 2005 ~ 2008

Joseph R. Price Chief of Police

Leesburg Police Department Mission

The Leesburg Police Department is committed, in partnership with the community, to provide the highest quality of police services by using innovative, proactive approaches to improve the quality of life in Leesburg, while at the same time maintaining respect for the rights and dignity of all.

Chief's Vision

(the Message)

Committed to Make Leesburg the **Safest**Community by;

- Providing high quality service, the first time, every time.
- Creating a work environment where people want to come to work and succeed.
 - Treating all with respect and dignity

Leesburg Police Organizational Values

• WE VALUE:

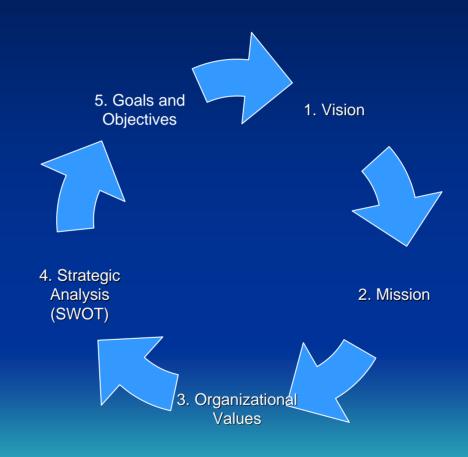
- EADERSHIP We are committed in leading the town government and the law enforcement profession by setting a mark of excellence in everything that we do, providing world-class service and providing the leadership to make Leesburg the place where all want to live, work and prosper.
- PRIDE We pride ourselves on our commitment to maintaining the public trust and respect through a commitment to the highest standards of professional ethics and standards. We are committed to respecting the rights and human dignity of all and the value of all members of the community and department
- DEDICATION- We are dedicated to provide the highest quality of service in a consistent manner that emphasizes effectiveness, efficiency and innovation. We are dedicated to empower our employees to take risks, expand horizons, and always pursue excellence

Excellence through Leadership, Pride and Dedication

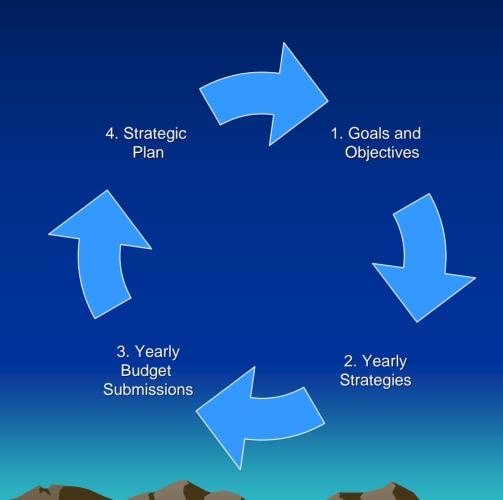
Plan Focus

- Ensuring the Public Safety
 - Developing strategies that effectively deal with crime issues
 - Developing Strategies that effectively deal with community problems
- Reengineering the Department for Improved Efficiency
 - Developing efficiency in the organization through accountability strategies
 - Developing efficiency programs designed to enhance customer satisfaction

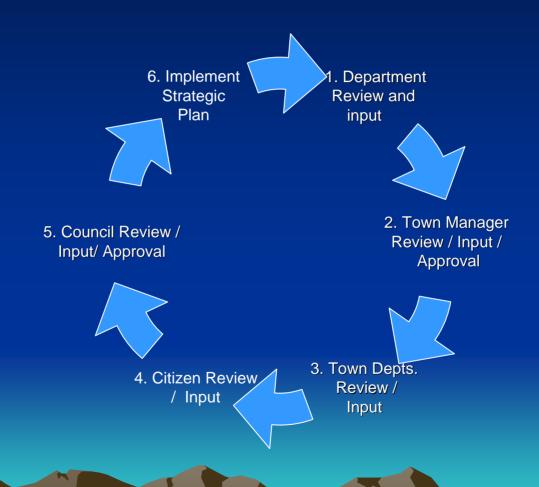
The Process Plan Development



The Process Plan Development



The Process Plan Acceptance



Goals

ENSURING THE PUBLIC SAFETY

 GOAL #1 – FACILITATE CRIME AND DISORDER PREVENTION AND REDUCTION THROUGH PROACTIVE PROBLEM SOLVING STRATEGIES AND COMMUNITY PARTNERSHIPS

RE-ENGINEERING THE DEPARTMENT

- GOAL #2 STRUCTURE THE DEPARTMENT AND BUILD ORGANIZATIONAL CAPACITY TO SUPPORT THE REDUCTION OF CRIME AND DISORDER
- GOAL #3 ENHANCE POLICE PROFESSIONALISM AND COMMUNITY TRUST THROUGH ACCOUNTABILITY, PERFORMANCE MEASURES AND ADOPTION OF MODERN POLICE PRACTICES
- GOAL #4 ACQUIRE MODERN TECHNOLOGY, INFORMATION MANAGEMENT, AND INFRASTRUCTURE THAT SUPPORTS ORGANIZATIONAL GOALS AND OBJECTIVES

Ensuring the Public Safety Initiatives – Goal # 1

- Keeping our Citizens Safe
- Safeguarding our Youth
- Preparing for Emergency Situations
- Fixing the Broken Windows
- Keeping our Roadways Safe

Keeping our Citizens Safe

- Targeting crimes that cause our citizens to feel unsafe in our community
- Attacking the fear of crime
- Developing and implementing proactive preventive programs to keep our citizens from being victims

Safeguarding our Youth

- Proactive Approach Targeted at
 - Drug Activity in Town
 - Gang Activity
 - Work with other depts. such as Parks & Recreation, LCSO and LCPS
- Safety in Schools
 - Coordinated Approach with LCPS to provide the safest learning environment for our children

Preparing for Emergency Response

- Developing Capabilities within the department, town government and the community for Emergency Response
- Emergency Response is Based Upon
 - Planning
 - Response
 - Mitigation
 - Recovery
- Coordinate Emergency Preparedness Actions with
 - County
 - State
 - Federal

Fixing the Broken Windows

- Targeting Crimes that Affect Community Quality of Life
- Developing Community Based-Initiatives
 - Re-Build Community Confidence in Neighborhoods seeking revitalization
 - Assisting in strategies for neighborhood revitalization

Keeping our Roadways Safe

- Develop town-wide plans for:
 - Traffic Management
 - Safe and efficient traffic flow
 - Vehicular
 - Pedestrian
 - Bicycle
 - Accident Reduction
 - Integrated with Town, County, and State roadway development and traffic management plans
- Target Aggressive Drivers

Re-Engineering the Leesburg Police Department Initiatives Goals 2, 3, 4

- Organizational Reengineering
- Cultural Reengineering
- Technological Reengineering
- Training Challenge

Organizational Reengineering

- Focus on "Core Business"
 - Keeping the community safe
- Focus Strategically on Crime and disorder and their impact on the community
- Accountability
 - Clear / Attainable Goals
 - Empowerment and Accountability
- Accreditation
- Workload Analysis
 - Best practices
 - Proper staffing levels

Cultural Reengineering

- As the community changes, the job changes and the organization <u>must</u> change
- Creating a climate of respect
- Creating a climate that unleashes the creative energy of department members
- Recruit and Retain high quality people
 - Reflective of community needs
 - Competitive compensation and benefits
 - Innovative and effective recruiting strategies
- Establish true climate of Empowerment

Technological Reengineering

- Technology improvements will improve the way we do business
- Develop and Maintain training proficiency on new technology
- Success will be measured by how effective we utilize technology to improve core business services.

Training Challenge

- Four Areas of Concentration
 - Leadership
 - Ethics/Integrity/Respect
 - Problem Solving
 - Diversity

Summary

- Strategic Plan serves as roadmap
- Each year during budget process specific strategies are developed and funded (funding requested) to support this strategic plan
- CHALLENGING THE FUTURE